

Success Stories . . .

American Red Cross Rock River Chapter



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Red Cross**

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Tom and his wife were wholly surprised as they watched their home engulfed in flame and dark plumes of noxious smoke. Family mementos, clothing, and other sentimental belongings were consumed by the blaze sparked by electrical wire in the attic.

The Rock River Chapter of the American Red Cross dispatched a caseworker and a Disaster Action Team volunteer to the Carr's Oregon home after being contacted by the Fire Department. The case manager first assessed the situation; whether the family needed replacement medications, shelter for the night, food or financial assistance until their homeowner's insurance could come through. Ultimately, the Rock River Chapter provided shelter and financial assistance for the Carr family. "Outstanding across the board!" Tom shared recently. "The Red Cross was prompt, courteous, and sincere. I always wanted to do my part to help others, so after our fire I decided to use this experience to help others." Tom Carr is in the primary stages of becoming a registered American Red Cross volunteer.

Without the generous support of the United Way of Rock River Valley, and the community members who are devoted to doing their part to further United Way's mission, the Red Cross would be hard pressed to provide these vital services after a disaster. The Disaster Relief Fund is the entity through which the Rock River Chapter provides food, shelter, clothing, prescription medications and other assistance to our neighbors who need it; when they need it.



Community Partner